FSSC 22000

Certification scheme for food safety systems in compliance with ISO 22000: 2005 and technical specifications for sector PRPs

PART I

REQUIREMENTS FOR ORGANIZATIONS THAT REQUIRE CERTIFICATION

Foundation for Food Safety Certification

Gorinchem, The Netherlands: 2013

<table>
<thead>
<tr>
<th>Version Control</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Reason for change</td>
<td>All scheme documents updated from 2011 version 2, to include general updating of requirements and edits made during benchmarking for GFSI GD 6</td>
</tr>
</tbody>
</table>
CONTENT

1. INTRODUCTION  3

2. SCOPE  5

3. REQUIREMENTS FOR THE FOOD SAFETY SYSTEM  6
   3.1 Food safety management system ........................................................ 6
   3.2 Prerequisite programmes .................................................................... 6
   3.3 Additional requirements ..................................................................... 6
   3.4 Guidance ............................................................................................ 6

Appendix I A: Additional requirements  9
Appendix I B: How to apply for certification  10
1. INTRODUCTION

Purpose

This part of the scheme contains the requirements for organizations in the food chain to gain certification. They shall be used by the organization to assess, develop, implement and improve its food safety system and to apply for certification. The requirements of the food safety system also serve as the normative requirements for certification of the organization. They shall as such be used by the certifying body to assess the continuous compliance of the food safety system that is developed and implemented by the organization. Guidance is also given to the CBs and the organizations on the application process for certification.

Food safety management and HACCP

For the greater part the requirements are based on the standard ISO 22000. ISO 22000 was developed by the International Organization for Standardization (ISO) and fulfills the need of:

- a worldwide food safety standard that is developed and owned by an independent international organization;
- international harmonization of the requirements of food safety systems;
- integration of the technological (i.e. Good practices, HACCP, traceability) and legal food safety requirements in the quality management system requirements of standard ISO 9001;
- a food safety standard that is applicable to the whole supply chain and that requires any organization in the chain to take into account the hazards of the final product of the chain.

Based on this ISO 22000 is considered the most appropriate standard for the food safety management system to be included in this scheme.

Good manufacturing practices

An important prerequisite for ensuring food safety is that organizations in the food chain maintain the conditions for hygienic environment and production. ISO 22000 requires in clause 7.2 that organizations shall select and implement specific “Prerequisite programmes” (PRPs) for these basic hygiene conditions and shall consider and utilize appropriate information when selecting the program (e.g. the requirements as prescribed in the General principles of food hygiene of the Codex Alimentarius, specific codes of practices of the Codex Alimentarius, food safety legislation and possible customer requirements). It does not specify these requirements as the standard is applicable to the whole food chain and the basic hygiene requirements may vary considerably between sectors. In order to create
explicitness on the requirements for PRPs and to allow for a benchmark of ISO 22000 certification schemes by customers (i.e. Global Food Safety Initiative of the Consumer Goods Forum (GFSI)). Stakeholder organizations have developed detailed technical specifications covering sector PRPs. These technical specifications can be used in addition to ISO 22000 to provide further detail for chapter 7.2 of ISO 22000. FSSC 22000 provides a certification scheme for sectors where such a technical specification for sector PRPs has been realised as described in the scope (see also chapter “Scope of the scheme”).

Additional requirements

To meet the needs of the key stakeholders and to ensure an adequate control of food safety, specific requirements for the food safety system are included in this scheme. These may be elaborations of the clauses in ISO 22000 and technical specifications for sector PRPs or additional requirements and are included in the section “Additional requirements” (Part I, Appendix IA). When it appears from the three year review of the scheme by the Board or when the Board decides in one of its three annual meetings that the requirements given in the standards need to be amended or appended, these changes are also included in this section.
2. SCOPE

The requirements in this document are set out for the assessment of food safety systems (see also chapter “Features of the scheme”):

<table>
<thead>
<tr>
<th>Category codes</th>
<th>Categories</th>
<th>Examples of sectors</th>
<th>Applicable PRP Technical Specification</th>
<th>Additional requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>ISO/TS 22003</td>
<td>C perishable animal products</td>
<td>i.e. meat, poultry, eggs, dairy and fish products</td>
<td>ISO/TS 22002–1</td>
<td>Appendix IA</td>
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<td>D perishable vegetal products</td>
<td>i.e. packed fresh fruits and fresh juices, preserved fruits, packaged fresh vegetables, preserved vegetables</td>
<td>ISO/TS 22002–1</td>
<td>Appendix IA</td>
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<td></td>
<td>E products with a long shelf life at ambient temperature</td>
<td>i.e. canned products, biscuits, snacks, oil, drinking water, beverages, pasta, flour, sugar, salt</td>
<td>ISO/TS 22002–1</td>
<td>Appendix IA</td>
</tr>
<tr>
<td></td>
<td>L (bio)chemical manufacturing</td>
<td>food ingredients i.e. vitamins, additives, and bio-cultures but excluding technical and technological aids</td>
<td>ISO/TS 22002–1</td>
<td>Appendix IA</td>
</tr>
<tr>
<td></td>
<td>M food packaging material manufacturing</td>
<td>i.e. direct, indirect contact with the food</td>
<td>PAS 223</td>
<td>Appendix IA</td>
</tr>
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</table>

The requirements are applicable to organizations in the food chain regardless of size and complexity, whether profit-making or not and whether public or private.
3. REQUIREMENTS FOR THE FOOD SAFETY SYSTEM

3.1 Food safety management system
The requirements for the development, implementation and maintenance of the food safety management system are laid down in the standard ISO 22000: 2005 “Food Safety management systems – Requirements for any organization in the food chain”.

3.2 Prerequisite programmes
When establishing, implementing and maintaining the Prerequisite programmes (PRPs) in accordance with clause 7.2 of ISO 22000, the organization shall in addition to ISO 22000 requirements consider and utilise the requirements of technical specification for sector PRPs. Apart from these requirements, other appropriate information shall be considered and utilised especially:

- regulatory requirements,
- recognized sector or product group codes of practices and guidelines,
- customer requirements.

The conditions of the PRPs shall be specified and documented, fully operational and verified in order to facilitate the successful application and implementation of an effective food safety management system. Exceptions where the requirements are not applicable shall be motivated in writing.

3.3 Additional requirements
Additional requirements for the food safety system are laid down in Part 1, Appendix IA.

3.4 Guidance
1. ISO/TS 22004
Guidance on the application of requirements of the food safety management system is provided for in the Technical Specification ISO/TS 22004.

Reference: ISO 22000, various clauses

2. Definition food safety
In the requirements, food safety is defined as the concept that the food will not harm the consumer when it is prepared and/or eaten according to its intended use. Organizations in the chain are therefore required to take into account the food safety hazards of their operation for the final product in the chain when establishing prerequisite and HACCP programmes.

Reference: ISO 22000, clauses 3.1 and 3.3, note 4
3. **Chain approach**

As is stated in chapter 2 of ISO/TS 22004, ISO 22000 promotes the adoption of a food chain approach when developing, implementing and improving the effectiveness and efficiency of a food safety management system. In this regard the organization is required to consider the effects of the food chain prior and subsequent to its operations when developing and implementing its food safety management system. However, some food safety hazards which originate in the food chain may not or cannot be controlled by the organization itself. In order to ensure that these hazards are also controlled, the organization shall identify organizations in the chain that may have an impact on the food safety of the products of the organization (upstream), of which the food safety of the operations may be affected by characteristics of the products of the organization (downstream). The organization shall then establish, implement and maintain effective arrangements for communication with these organizations, so that the relevant hazards are known and can be controlled. In section 5.6 of ISO/TS 22004, the requirements for external communication and arrangements with organizations in the chain are elaborated. The requirement for communication on food safety aspects and hazards in the chain is an essential criterion in the evaluation and selection of suppliers and relevant partners.

*Reference: ISO 22000, clauses 1.d and 4.1.a and b*

4. **Inventory of applicable regulations**

It is pointed out that the organization in the food chain shall make an inventory of:

- the national, and if applicable foreign, regulatory and statutory requirements on food safety which are applicable to the organization and which should be implemented including the raw materials and services that are provided and products that are manufactured and delivered,
- applicable codes of practice related to food safety, customer requirements related to food safety, any other additional requirements on food safety determined by the organization.

The food safety system of the organization shall ensure and demonstrate conformity with these requirements

*Reference: ISO 22000, clause 4.2.1, 5.6.1, 7.3.1 and 8.4.2*

5. **Application for certification**

Guidance on the process of the application for certification is given in Appendix I, B.

*Reference: ISO/TS 22003, clause 9.2.1 (information to be provided by the applicant organisation), ISO/IEC 17021, clause 5.1.2 (certification agreement), clause 8.6.1 (information to be provided by the CB), clause 8.6.1.d. (conditions to be included in the agreement), clause 9.2.1 (information to be provided by the applicant organisation), clause 9.2.2.1 (review of application) and clause 9.5.1*
Part I Requirements to obtain certification

Note 1: the guidance in this section is a clarification of the requirements for the food safety system and of the application of these requirements and is informative. Note 2: if the guidance refers to a subject that is addressed in one or more of the standards mentioned in the sections 3.1 and 3.2 of this part, the applicable clause(s) of these standard(s) is/are indicated in the reference at the end of the section with the guidance.
Appendix I A

ADDITIONAL REQUIREMENTS

1. Specifications for services
The organization in the food chain shall ensure that all services (including utilities, transport and maintenance) which are provided and may have an impact on food safety:
• shall have specified requirements,
• shall be described in documents to the extent needed to conduct hazard analysis,
• shall be managed in conformance with the requirements of technical specification for sector PRPs.

Reference: ISO 22000, clauses 7.2.3.f and 7.3.3

2. Supervision of personnel in application of food safety principles
The organization in the food chain shall ensure the effective supervision of the personnel in the correct application of the food safety principles and practices commensurate with their activity.

Reference: ISO 22000, clause 6.2.2

3. Specific regulatory requirements
Organizations seeking certification shall assure that specifications for ingredients and materials take account of any applicable regulatory requirements [e.g. control of prohibited substances].

4. Announced, but unscheduled audits of certified organisations
The certification body will participate in a risk based programme of office audits and announced, but unscheduled, audits of certified organisations. These audits shall be carried out in accordance to the GFSI requirements.

5. Management of Inputs
The organization shall implement a system to assure that analysis of inputs critical to the confirmation of product safety is undertaken. The analyses shall be performed to standards equivalent to those described in ISO 17025.

Note: If an additional requirement refers to a subject that also is addressed in one or more of the standards mentioned in the sections 3.1 and 3.2 of Part I, the applicable clause(s) of these standard(s) is/are indicated in the reference at the end of the section with the additional requirement.
Appendix I B

HOW TO APPLY FOR CERTIFICATION

Introduction

According to this scheme, organizations are certified upon completion of a satisfactory audit and a positive certification decision from a CB. The CB in turn shall have been assessed and judged as competent by an accreditation body. The process for accreditation of CBs and certification of organizations is outlined in Figure 1.

In order to receive a valid certificate, the organization shall select a CB which is approved and licensed by the Foundation. The Foundation stipulates detailed requirements that a CB shall meet in order to gain approval. As a minimum, the CB shall be accredited in accordance with the requirements and regulations in Part II of this scheme.

The certification process

Selection of certification body

It is essential that the organization is assessed against the current issue of the scheme and that the scheme is available throughout the certification process. The current issue of the scheme is available from www.fssc22000.com. The scheme should be read and understood and a preliminary self assessment shall be conducted by the organization against the requirements and guidance in the section 3 of Part I of this scheme. Any areas of nonconformities shall be addressed by the organization. Once the self-assessment has been completed and nonconformities addressed, the organization must select a CB. The Foundation cannot advise on the selection of a specific CB, but the Foundation lists FSSC 22000 approved certification bodies on www.fssc22000.com.

Certification agreement

A contract shall exist between the organization and the CB, detailing the agreed scope of the audit including reference to the FSSC 22000 scheme requirements. This contract shall be formulated by the CB. It is the responsibility of the organization to ensure that adequate and accurate information is given to the CB to enable the CB to select (an) auditor(s) with the required skills to undertake the audit (see Part II). The CB shall require completion of an official application form, signed by a duly authorized representative of the applicant.
Audit program, duration and costs
For the initial audit, the organization shall agree a mutually convenient date or dates, with due consideration given to the amount of work required to meet the requirements of the scheme. The organization shall provide the CB with appropriate information to allow them to review the application and to assess the duration and the costs of the audit. There is a requirement on the organization to plan carefully for the audit, to have appropriate documentation for the auditor to assess and to have appropriate staff available at all times during the on-site audit. The initial certification is carried out at the premises of the organization and is conducted in two stages. In the first stage the documentation of the food safety system is evaluated which includes among others the scope of the food safety system, the food safety hazard analyses, the PRP programme, the managements structure, the policy of the organization etc. An important objective of this audit is to assess the preparedness of the organization for the audit. Any areas of concern that could be classified as nonconformity shall be resolved before the stage 2 audit.

In the stage 2 audit the implementation and effectiveness of the food safety system is evaluated.

Certification granted
The audit team of the CB shall analyse and review the findings of the stage 1 and stage 2 audit and report on the assessment. Nonconformities are pointed out and, where applicable, the effectiveness of the corrections and corrective action taken or planned by the organization. On the basis of this audit report and any other relevant information (e.g. comments of the organization on the audit report) the CB shall make a certification decision (see flow diagram).

A certificate shall only be granted if all nonconformities are resolved. In case of minor nonconformities the CB may grant certification if the organization has a plan for correction and corrective action. The certificate shall be issued by the CB typically within 30 calendar days after the CB has reviewed, accepted and verified the effectiveness of the corrections and corrective actions and the plans of the corrections and corrective actions for the revealed nonconformities. The users of the certificates are advised to verify that the scope of the certificate is clearly stated and this information is consistent with their own requirements. Whilst the certificate is issued to the organization, it remains the property of the CB which controls its ownership, use and display. The organization has the right to appeal the certification decision made by the CB in accordance with the documented appeal handling process of the CB.
Changes, scope extension
Once certification has been granted, any changes that may affect the fulfilment of the requirements for the certification shall immediately be communicated to the CB. This may be changes in the products or manufacturing processes that may require extension of the scope of the certification, in the management and ownership of the organization, the location etc. The CB will then conduct a site visit to examine the consequences and determine any audit activities necessary. The CB decides whether or not extension may be granted. If extension is granted the current certificate will be superseded by a new certificate using the same expiry dates as detailed in the original certificate.

Surveillance
The certificate expires three years after the date of issuance. In the intermediate period surveillance audits shall be conducted at least once a year. These audits shall address all scheme requirements from ISO 22000, relevant PRP documents and FSSC 22000 plus use of marks and references to certification. Surveillance audits shall be carried out and reported as described in the scheme document “Guidance Notes on Surveillance Audits” which is available on the website. In case a nonconformity is identified by the audit team, the CB shall take a decision on continuation, suspension or withdrawal of the certificate depending on the corrections and corrective actions of the organization (see flow diagram).

Recertification
Before the date of expiration of the certificate a recertification audit shall be conducted. The purpose of this audit is to confirm the continued conformity and effectiveness of the food safety system as a whole. The fulfilment of all requirements is evaluated. The audit also includes a review of the system over the whole period of certification, including previous surveillance audit reports. Identified nonconformities are dealt with as described in the surveillance audits. The CB makes a decision on renewing of the certification on the basis of the recertification audit, the review of the system over the whole period and complaints received from users of the certification.
Communication with certification bodies

In the event that the organization becomes aware of legal proceedings with respect to product safety or legality, or in the event of a product recall, the organization shall immediately make the CB aware of the situation. The CB in turn shall take appropriate steps to assess the situation and any implications for the certification, and shall take any appropriate action.

Flow diagram

How to gain certification

- Obtain a copy of the scheme requirements from www.FSSC22000.com
- Complete a Self Assessment to determine compliance with the requirements in section 3 of Part 1 of the scheme documents
- Select an approved Certification Body. Approved certification bodies can be found on www.FSSC22000.com
- Initial Audit Stage 1: Evaluation of FSMS documentation, scope, resources and preparedness for stage 2
- Initial Audit Stage 2: Evaluation of the implementation and effectiveness of the FSMS
- Closing meeting and confirmation of any non-conformities
- Initial audit corrections and corrective action completed
- Corrective action not completed or not satisfactory
- No certificate issued
- Corrections and corrective action evidence assessed by certification body by documented evidence or Revisit. Successful close out documented
- Independent certification review completed
- Certification decision made by certification body
- Ongoing surveillance audits (see continued certification flow chart)
Part I Requirements to obtain certification

Surveillance Audits

Following issue of the certification ongoing pre planned surveillance audits take a minimum of once per year

A Surveillance audit report is completed and details findings during the audit and nonconformities are documented

Nonconformity raised

Correction and corrective action must be taken and verified by the auditor either by a re visit or documented evidence

No correction and corrective action taken or not effective

Decision taken on suspension or withdrawal of the certificate

Correction and corrective action acceptable

Continuing Surveillance visits

Re Certification every 3 years

Minor nonconformity raised

Correction and corrective action plan submitted and verified. Full verification of the corrective action completed at the next due visit

No correction and no corrective action plan submitted

Decision taken on suspension or withdrawal of the certificate

No nonconformities raised